## Community Profile: Schomberg

Prepared for: Economic Developers Council of Ontario – My Main Street



Confidential

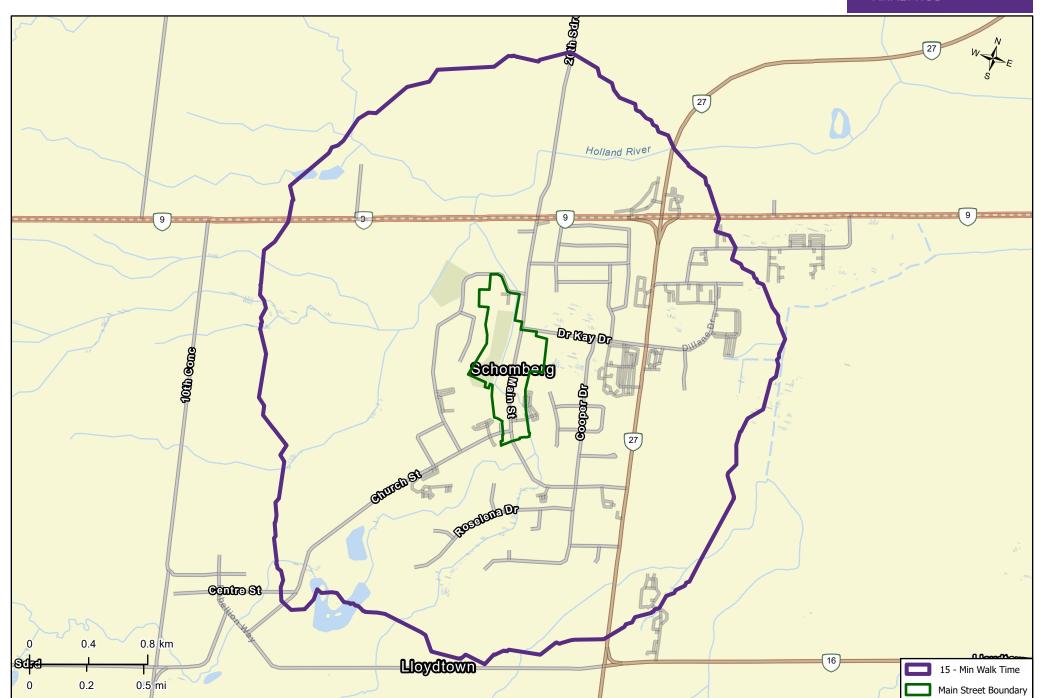
Date: February 24, 2022

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## Schomberg Main Street Boundary and Trade Area







# **Demographics** | Population & Households



Trade Area: Schomberg

**POPULATION** 

2,476

**HOUSEHOLDS** 

970

**MEDIAN MAINTAINER AGE** 

59

Index:108

**MARITAL STATUS** 



60.3%

Index: 104

Married/Common-Law

**FAMILY STATUS\*** 

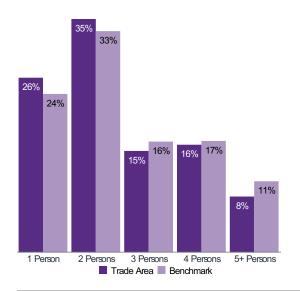


40.3%

Index:108

Couples Without Children At Home

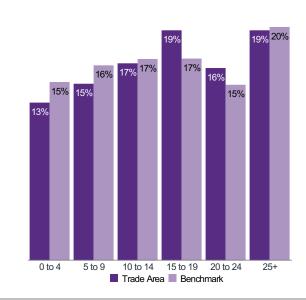
#### **HOUSEHOLD SIZE**



#### **POPULATION BY AGE**

	Count	%	Index
0 to 4	103	4.2	84
5 to 9	112	4.5	85
10 to 14	128	5.2	92
15 to 19	146	5.9	102
20 to 24	156	6.3	96
25 to 29	133	5.4	75
30 to 34	133	5.4	78
35 to 39	127	5.1	78
40 to 44	119	4.8	77
45 to 49	155	6.3	102
50 to 54	191	7.7	120
55 to 59	217	8.8	125
60 to 64	201	8.1	119
65 to 69	164	6.6	115
70 to 74	149	6.0	126
75 to 79	107	4.3	122
80 to 84	66	2.7	118
85+	70	2.8	127

#### AGE OF CHILDREN AT HOME



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

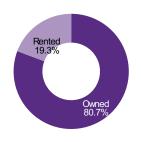
\*Chosen from index ranking with minimum 5% composition

# Demographics | Housing & Income



Trade Area: Schomberg Population: 2,476 | Households: 970

#### **TENURE**



#### STRUCTURE TYPE



74.5% Index:96



25.4%

Index:115

**AGE OF HOUSING\*** 

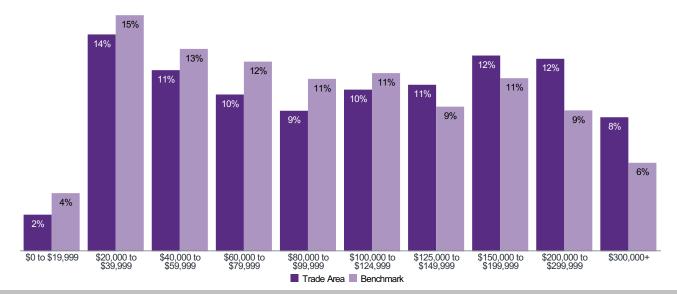
15 - 19 Years Old

% Comp:17.8 Index: 216

#### **AVERAGE HOUSEHOLD INCOME**

#### HOUSEHOLD INCOME DISTRIBUTION





Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Chosen from index ranking with minimum 5% composition

# Demographics | Education & Employment



Trade Area: Schomberg Population: 2,476 | Households: 970

#### **EDUCATION**



22.0% Index:81

University Degree

#### LABOUR FORCE PARTICIPATION



69.4%

Index:106

Participation Rate

#### **METHOD OF TRAVEL TO WORK: TOP 2\***



50.5%

Index:126



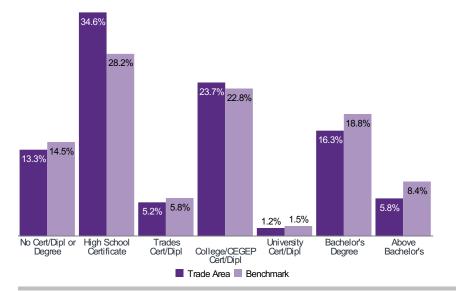
4.4%

Index:201

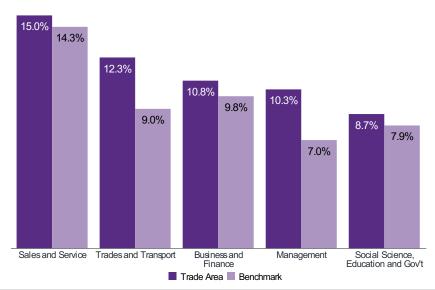
Travel to work by Car (as Driver)

Travel to work by Walking

#### **EDUCATIONAL ATTAINMENT**



#### **OCCUPATIONS: TOP 5\***



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

\*Ranked by percent composition

## Demographics | Diversity



Trade Area: Schomberg Population: 2,476 | Households: 970

**ABORIGINAL IDENTITY** 



2.0%

Index:84

VISIBLE MINORITY PRESENCE



2.7%

Index:9

Belong to a visible minority group

NON-OFFICIAL LANGUAGE



J.8%

Index:40

No knowledge of English or French **IMMIGRATION** 



16.2%

Index:60

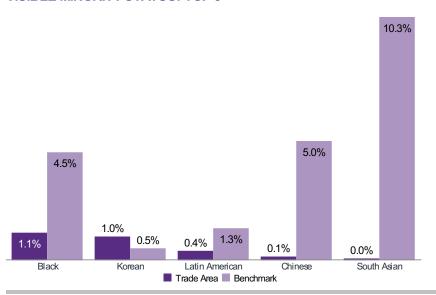
Born outside Canada

PERIOD OF IMMIGRATION\*

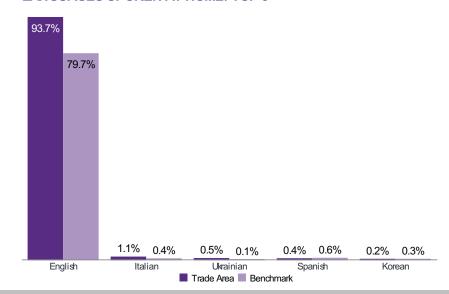
Before 2001

13.7% Index:99

**VISIBLE MINORITY STATUS: TOP 5\*\*** 



#### LANGUAGES SPOKEN AT HOME: TOP 5\*\*



Benchmark:Southern Ontario

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<sup>\*</sup>Chosen from index ranking with minimum 5% composition

<sup>\*\*</sup>Ranked by percent composition



Trade Area: Schomberg Households: 972

# Top 5 segments represent 98.2% of households in Schomberg



Rank: 1
Hhlds: 842
Hhld %: 86.81

% in Benchmark: 2.47 Index: 3,521

The wealthiest rural lifestyle, Kick-Back Country consists of middle-aged families and older couples living in rustic areas near large and medium-size cities. The maintainers tend to be between 45 and 64 years old, their children from 10 to 24. Despite mixed educations, they earn impressive incomes from jobs in mining, construction, trades and transportation. Almost 90 percent of households own a home, typically a spacious, single-detached house. Here, beyond the urban sprawl, driveways often contain compact SUVs and large pickups for commuting to work, hauling boats and campers, and travelling to the city for shopping. They aren't too remote for big-city nightlife, but they also like staying home to watch TV sports and listen to country music radio stations.



 Rank:
 2

 Hhlds:
 43

 Hhld %:
 4.41

 % in Benchmark:
 4.31

 Index:
 102

Comprising more than a million people, Family Mode is one of the largest segments—and growing. Home to large, suburban families living in recently built houses, this lifestyle is rooted in midsize cities surrounding large metro areas. Its neighbourhoods are filled with maintainers between 35 and 54, and children over the age of 5. These middle-aged adults have used their mostly high school and college educations to land a variety of blue-collar jobs. Their upper-middle incomes allow them to purchase single-detached houses and fill their garages with skiing, golfing and hockey equipment plus motorcycles, boats and camping trailers. A vacation means packing up the camper and hitting the road for one of Canada's parks.



 Rank:
 3

 Hhlds:
 29

 Hhld %:
 3.00

 % in Benchmark:
 2.53

 Index
 118

Found mostly in Alberta and Ontario, New Country is one of the wealthiest rural segments, with nearly two-thirds of residents working in well-paying agricultural and blue-collar occupations. Forty percent of the maintainers are between 45 and 64 years old, and nearly 45 percent of households have children, typically of all ages. Most own comfortable, single-family homes, and often fill their driveways with power boats, ATVs and snowmobiles. Their daily routine is not unlike the one their grandparents enjoyed. For leisure, New Country members like to go hunting, fishing and camping, or they'll stay home and do gardening or crafts. Known for their deep roots in the community, three-quarters of residents are third-plus-generation Canadians; fewer than one in ten is foreign-born.



 Rank:
 4

 Hhlds:
 24

 Hhld %:
 2.42

 % in Benchmark:
 2.02

 Index
 120

Widely dispersed across Canada, Suburban Sports is one of the larger segments, a suburban refuge for younger and middle-aged families. Eight in ten households own a home, typically a singled-detached house or a duplex. The households are nearly evenly divided between couples and families, and maintainers range from 35 to 64, and children are of all ages. Most adults have completed high school or college and hold service sector and blue-collar jobs that provide solid, upper-middle-class incomes. No doubt, the presence of children affects the popularity of sports like baseball, basketball and swirming. Additionally, the adults like to bowl, golf and do pilates. Many enjoy watching sports, rooting for their favourite pro hockey, soccer and football teams.



 Rank:
 5

 Hhlds:
 15

 Hhld %:
 1.53

 % in Benchmark:
 2.51

 Index
 61

A quintessential portrait of Mddle Canada, Happy Medium consists of couples and families living in the outer suburbs of large and midsize cities. The segment contains a mix of middle-income households of varied ages (maintainers range from 45 to over 75), educations (mostly high school or college) and family types (couples and families). Many households in this segment have deep roots: three-quarters of residents are third-plus-generation Canadians. Residents typically hold blue-collar or service sector jobs, and most own an older, single-detached house. With their unpretentious lifestyles, they enjoy home-based pursuits like woodworking, gardening and sewing, and outdoor activities such as canoeing, rowing and snow mobiling. To stretch their budgets, many shop at second-hand clothing and discount grocery stores.

Benchmark: Southern Ontario

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# Psychographics | SocialValues Overview

ENVIRONICS ANALYTICS

Trade Area: Schomberg



## **Strong Values**

Values	Index
Attraction to Nature	168
Personal Control	144
Cultural Assimilation	134
Rejection of Orderliness	126
Need for Escape	123
Importance of Price	122
Adaptability to Complexity	121
Utilitarian Consumerism	121
Effort Toward Health	120
Importance of Brand	120



## **Descriptions | Top 3 Strong Values**

### **Attraction to Nature**

How close people want to be to nature, whether to recharge their spiritual batteries or to enjoy a simpler, healthier or more authentic way of life.

### **Personal Control**

Striving to organize and control the direction of one's future, even when it feels that there are forces beyond one's immediate control preventing it. Belief in one's basic ability to effect change and control one's life.

### **Cultural Assimilation**

Benchmark: Ontario

Lack of openness toward the diverse cultures, ethnic communities and immigrants that make up Canada. A belief that ethnic groups should be encouraged to give up their cultural identities and blend in to the dominant culture.



## **Weak Values**

Values	Index
Fatalism	46
Financial Concern Regarding the Future	57
Anomie-Aimlessness	60
Joy of Consumption	61
North American Dream	63
Culture Sampling	64
Ethical Consumerism	65
Fear of Violence	65
Propriety	68
Acceptance of Violence	69



## **Descriptions | Top 3 Weak Values**

### **Fatalism**

The feeling that there are forces beyond one's immediate control preventing one from being in control, and being resigned to not being able to organize and control the direction of one's life or future. Lack of belief in one's basic ability to effect change and control one's life.

## **Financial Concern Regarding the Future**

The feeling of insecurity about one's financial future, particularly in old age, and of being personally responsible in this area.

## **Anomie-Aimlessness**

The feeling of having no goals in life. Experiencing a void of meaning with respect to life in general. A feeling of alienation from society, having the impression of being cut off from what's happening.

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Index Colours: <80 80 - 110 110+

Financial and Expenditure Overview

## Financial | WealthScapes Overview



Trade Area: Schomberg WealthScapes Households: 961

INCOME\*

Household Income

Household Disposable Income \$ 99,456

Index 109

69.0%

Investments

%Holders

**Balance** 

\$1,040,507

Index:266

Index114

\$ 133,628

Index 114

WEALTH\*

Net Worth

%Holders

100.0% Index100

**Balance** 

\$2,089,050

Index213

ASSETS\*



%Holders 95.9% Index58

Balance

\$321,995

Index:237

Household Discretionary Income

\$ 69,047

Index 109



**Unlisted Shares** 

%Holders

16.9% Index154

**Balance** 

\$1,537,004

Index249

Real Estate

%Holders 82.3% Index108

**Balance** 

\$1,349,249

Index134

**Annual RRSP Contributions** 

\$4,118

Index 113

Liquid Assets

%Holders

99.0% Index:101

**Balance** 

\$1,039,947

Index:282

DEBT\*



Consumer Debt

%Holders

94.3% Index100

**Balance** 

\$83,660

Index145



Mortgage Debt

%Holders

47.5% Index101

**Balance** 

\$486,550

Index:139

FINANCIAL RATIO



Debt:Asset

%Holders

0.13% Index70

Benchmark: Southern Ontario

% Holders represent where customers are found.

\*Average values per holding household as at December 31, 2021.

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Index Colours:

# Financial | WealthScapes - Ratios



Trade Area: Schomberg WealthScapes Households: 961

## FINANCIAL RATIOS\*



Debt: Asset

0.13

Index:70



**Debt: Liquid Assets** 

0.30

Index: 50



Consumer Debt - Discr. Income

1.14

Index:133



Savings - Investments

0.43

Index:81



Pension - Non-Pension Assets

80.0

Index:48



Real Estate Assets - Lig. Assets

1.08

Index:51



Mortgage - Real Estate Assets

0.21

Index:97



Mortgage - Consumer Debt

2.93

Index:96

Benchmark: Southern Ontario

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Index Colours:

<80

80 - 110

110+

\*Average values per holding household as at December 31, 2021

## Expenditures | HouseholdSpend - Annual Expenditure Overview



Trade Area: Schomberg Households: 970

## Total Aggregate Current Consumption: \$90,498,530

#### **Average Current Consumption**

\$93,297

Index 112

#### Average Household Income

\$134,558

Index:115

#### Average Disposable Income

\$100,320

Index 109



Shelter

Avg. Dollars/Household \$23,297

\$23,297 Index109

Pct. of Total Expenditure 25.0% Index98



Transportation

Avg. Dollars/Household \$16,504

Index:118

Pct. of Total Expenditure 17.7% Index:106



Food

Avg. Dollars/Household \$14,230

Index109

15.3% Index98

Pct. of Total Expenditure



Household Operation

Avg. Dollars/Household \$6,501 Index:108 Pct. of Total Expenditure 7.0% Index:97



Health Care

Avg. Dollars/Household Pct. of Total Expenditure \$6,453 6.9% Index114 Index102



Recreation

Avg. Dollars/Household \$6,128 Index124 Pct. of Total Expenditure

6.6% Index:111



Household Furnishings

Avg. Dollars/Household \$5,228 Index121 Pct. of Total Expenditure 5.6% Index:108



Clothing

Avg. Dollars/Household Pct. of Total Expenditure \$3,327 3.6% Index101 Index90



Tobacco and Alcohol

Avg. Dollars/Household \$3,239 Index93 Pct. of Total Expenditure 3.5%

Index 83

Benchmark: Southern Ontario

Displaying the top nine HouseholdSpend categories ranked by percent of total expenditure. Benchmark used for Index calculations.

X 1		, , , , , , , , , , , , , , , , , , , ,	
Index Colours:	<80	80 - 110	110+

## Expenditures | Foodspend - Annual Household Expenditure Overview



Trade Area: Households: 970

Average Household Income \$134,558

Index 115

Average Food Expenditure \$14,230

Index109

Average Spend on Food from Restaurants \$4,449

Index108

Average Spend on Food from Stores

> \$9,781 Index110

Total Aggregate Food Expenditure: \$13,803,109



Bakery

Avg. Dollars/Household \$717 Index107

Pct. of Total Expenditure 7.3% Index97

**Cereal Products** 

Avg. Dollars/Household \$442

4.5% Index113 Index103



Fruit and nuts

Avg. Dollars/Household \$1,050 Index108

Pct. of Total Expenditure 10.7% Index:98



Vegetables

Avg. Dollars/Household \$1,223 Index117

Pct. of Total Expenditure 12.5% Index106



Dairy products & Eggs

Avg. Dollars/Household \$1,234 Index109

Pct. of Total Expenditure 12.6% Index99

Pct. of Total Expenditure



Meat

Avg. Dollars/Household \$2,048

Pct. of Total Expenditure 20.9%



Fish & Seafood

Avg. Dollars/Household \$266

Pct. of Total Expenditure 2.7% Index107



Beverages & Other Food

Pct. of Total Expenditure Avg. Dollars/Household \$2,802 28.6% Index109 Index:99



Index110 Index99



Benchmark: Southern Ontario

Benchmark used for Index calculations.

Displaying the top FoodSpend categories of expenditure on food purchased from stores.

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Index Colours:

80 - 110

Post COVID-19 Activities

# Behavioural - Vividata | Post COVID-19



Trade Area: Schomberg Household Population 14+:2,155

## **Activities Look Forward To Doing**

	%	Base %	Index
Socializing			
Dating	10.0	12.9	78
Going to restaurants, bars or night clubs	70.5	60.8	116
Having physical Contact with family and friends	68.0	64.2	106
Participating in group activities	40.3	43.1	94
Partying	17.7	20.7	86
Seeing family and friends in person	73.4	69.6	105
Entertainment			
Attending events, festivals or concerts	51.6	44.8	115
Attending sports events (excludes professional sports)	27.8	21.7	128
Attending to professional sports events or games	29.3	27.4	107
Going to the movies	46.7	47.3	99
Movement & Travel			
Driving more	28.4	17.6	162
Shopping in-store	53.9	49.8	108
Spending time outdoors	26.0	39.4	66
Travelling outside of Canada/ abroad	61.5	56.5	109
Travelling within Canada	68.1	55.9	122
Using public transit	8.2	12.5	66
Personal			
Getting back to old habits	33.4	40.0	83
Going to a salon, barber shop or spa	44.6	40.1	111
Going to the gym	19.2	22.2	86
Education/Work			
Children going back to school	19.1	20.3	94
Going back to work	18.5	14.2	130

Benchmark: Southern Ontario

(Base used for Index calculations)

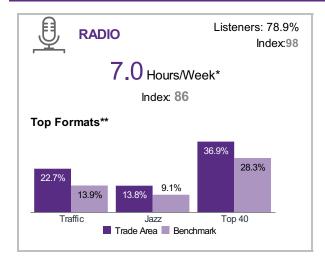
Index Colours:	<80	80 - 110	110+
mack coloaro.	.00	00 110	110

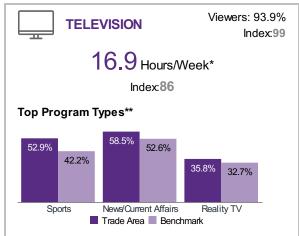
Media and Social Media Overview

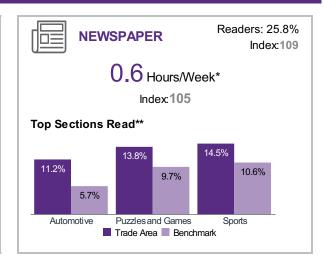
# Behavioural - Vividata | Media Overview



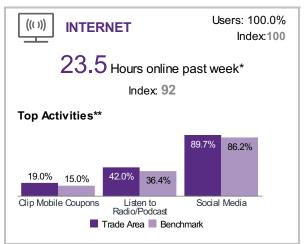
Trade Area: Schomberg Household Population 14+:2,155

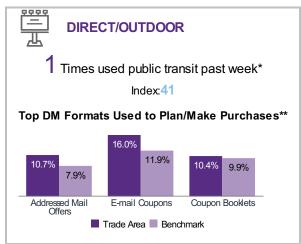












Benchmark: Southern Ontario

\* Consumption values based to variable's incidence count.

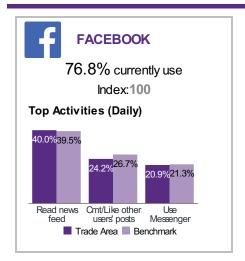
\*\* Chosen from index ranking with minimum 5% composition.

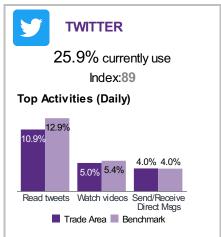
Index Colours:	<80	80 - 110	110+

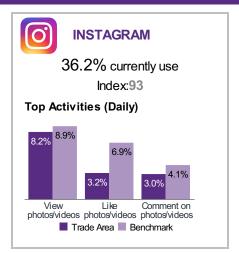
## Opticks Social | Social Media Activities

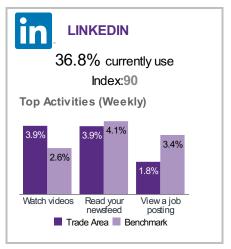


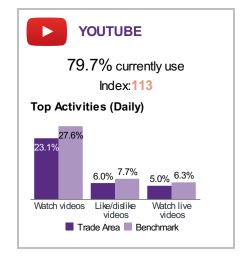
Trade Area: Schomberg Household Population 18+:2,042

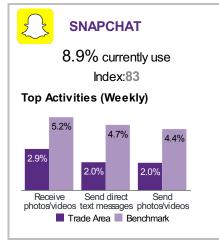














Benchmark: Southern Ontario

Chosen and ranked by percent composition.

(!)Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+

# Opticks Social | Social Media Usage



Trade Area: Schomberg Household Population 18+:2,042

FRIENDS IN ALL SM NETWORKS

53.7% Index:138

0-49 friends

**FREQUENCY OF USE (DAILY)** 



58.5%

Index:106

Facebook

**BRAND INTERACTION** 



26.1%

Index:87

Like brand on Facebook

**NO. OF BRANDS INTERACTED** 

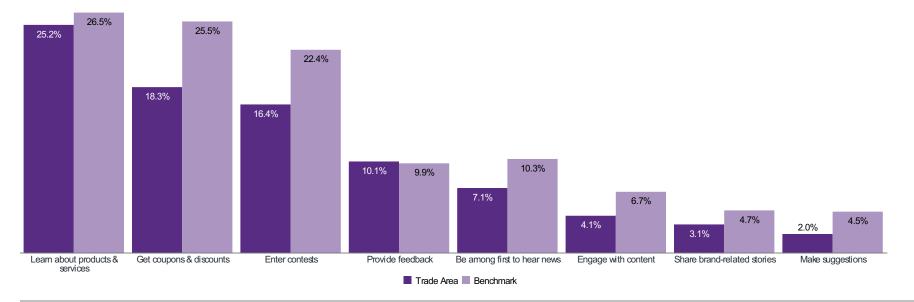


23.4%

Index:80

2-5 brands

#### REASONS TO FOLLOW BRANDS USING SOCIAL MEDIA



Benchmark:Southern Ontario

Chosen and ranked by percent composition.

Index Colours:	<80	80 - 110	110+
----------------	-----	----------	------

Online Shopping Attitudes and Behaviours

# Opticks eShopper | Online Shopping Attitudes



Trade Area: Schomberg **Total Household Population 18+: 2,042** 



Retail companies should not be allowed to own or share my personal info



I am likely to download a mobile shopping "app" if it somehow makes my shopping experience easier

% Comp 87\_0 Index 101

% Comp 40.5 Index 105



I am concerned about sharing my personal info with retail companies due to privacy issues, such as using it for marketing purposes



I am likely to shop online via my mobile device, provided the process is easy

% Comp 87.0 Index 105

% Comp 33.7 Index 76



I use my mobile device to find retail locations that sell products I am looking to buy



I am open to receiving relevant marketing messages on my mobile device from retailers I trust

% Comp 58.6 Index 108

% Comp 19 8 Index 74

Benchmark: Southern Ontario

Ranked by percent composition.



# Opticks eShopper | Purchase Preferences



Trade Area: Schomberg

Total Household Population 18+:2,042

### **PURCHASE DECISION FACTORS**



89.2% Index:106

Price

#### **ONLINE PURCHASE PREFERENCE**



11.9%

Index:103

Vacation / travel via Mobile Phone

#### **CUSTOMER SERVICE ONLINE**



23.0%

Index:87

Govt. services

#### FORM OF PAYMENT ONLINE

Debit Card

4.0% Index:107

66.4%

Credit Card

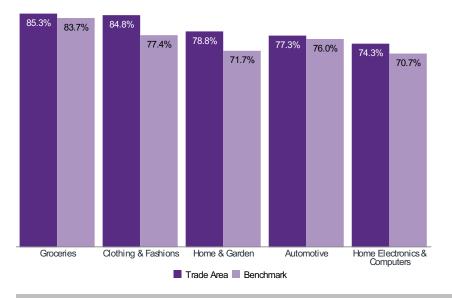
Index:107

Ś

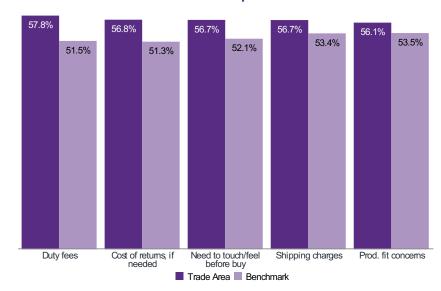
8.0%

Third Party Index:138

### **IN-STORE PURCHASE PREFERENCE - Top 5**



## **IN-STORE PURCHASE REASON - Top 5**



Benchmark: Southern Ontario

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\*Ranked by percent with minimum 5% composition.

# Opticks eShopper | Clothing & Fashions Deep Dive

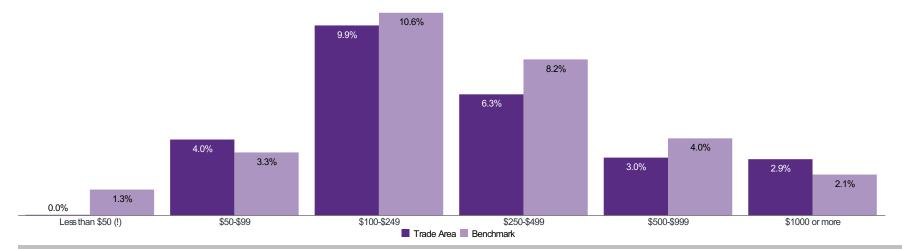


Trade Area: Total Household Population 18+: 2,042

#### **BEHAVIOURAL PREFERENCES BY CHANNEL**

	CLOTHING & FASHIONS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gath	ner information	74.8% Index:113	29.4% Index:86	8.1% Index:64	3.9% Index:134
Purch	ase preference	84.8% Index:109	25.3% Index:90	4.2% Index:45	3.9% Index:161
Cus	tomer Service	74.7% Index:117	14.0% Index:93	0.1% Index:2	22.0% Index:103

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

(!) Indicates variables with low sample size. Please analyze with discretion.

Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Home Electronics & Computers Deep Dive

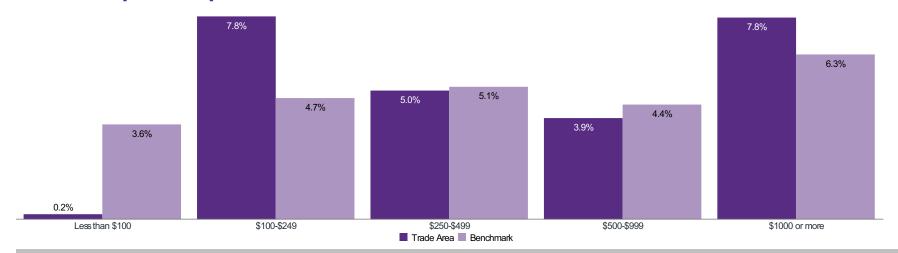


Trade Area: Total Household Population 18+: 2,042

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

HOME ELECTRONICS & COMPUTERS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	55.3%	54.0%	9.3%	10.8%
	Index:103	Index:108	Index:62	Index:140
Purchase preference	74.3%	39.8%	5.1%	9.6%
	Index:105	Index:105	Index:50	Index:165
Customer Service	66.2%	22.5%	1.0%	41.0%
	Index:112	Index:111	Index:18	Index:113

### **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Gift Cards Deep Dive

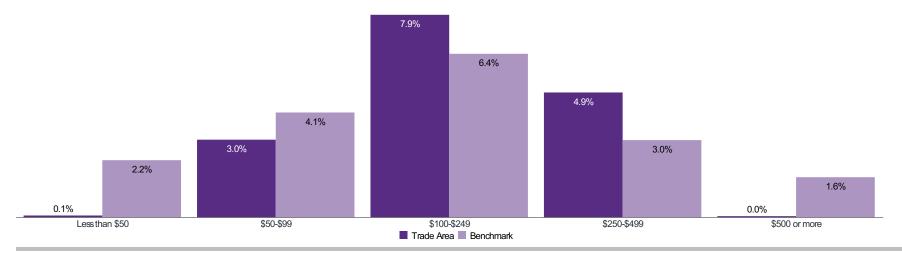


Trade Area: Total Household Population 18+: 2,042

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

GIFT CARDS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	45.4%	38.9%	7.1%	8.6%
	Index:96	Index:125	Index:73	Index:248
Purchase preference	57.4%	36.6%	5.1%	5.8%
	Index:97	Index:123	Index:61	Index:205
Customer Service	42.6%	15.0%	3.9%	36.4%
	Index:99	Index:85	Index:82	Index:134

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Groceries Deep Dive

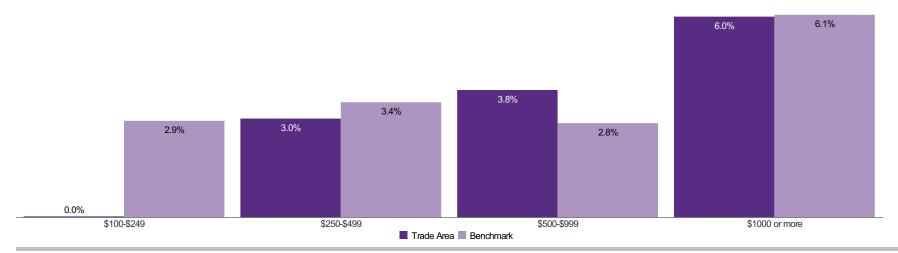


Trade Area: Total Household Population 18+: 2,042

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

GROCERIES	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	78.1%	14.2%	3.3%	0.0%
	Index:106	Index:71	Index:37	Index:0
Purchase preference	85.3%	11.7%	3.0%	2.0%
	Index:102	Index:83	Index:55	Index:94
Customer Service	72.4%	8.7%	1.0%	20.0%
	Index:104	Index:94	Index:27	Index:112

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Beauty & Cosmetics Deep Dive

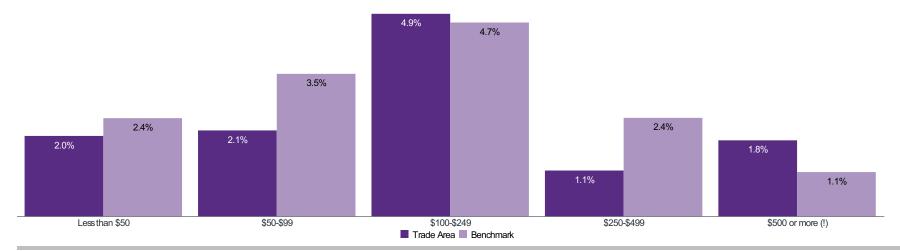


Trade Area: Total Household Population 18+: 2,042

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

BEAUTY & COSMETICS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	36.0%	14.1%	4.1%	2.0%
	Index:97	Index:72	Index:54	Index:71
Purchase preference	45.1%	16.1%	2.1%	3.0%
	Index:96	Index:94	Index:36	Index:118
Customer Service	40.2%	8.0%	0.1%	17.1%
	Index:106	Index:75	Index:3	Index:109

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Home & Garden Deep Dive

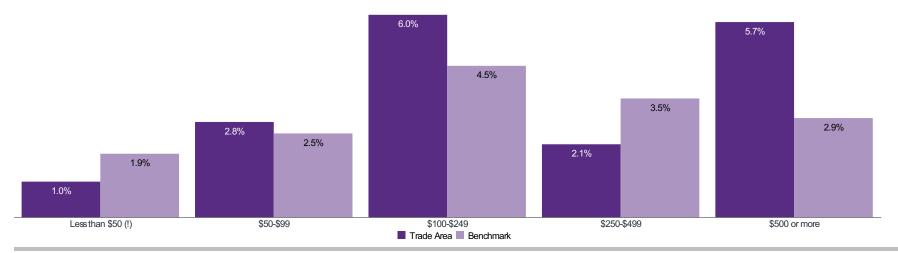


Trade Area: Total Household Population 18+: 2,042

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

HOME & GARDEN	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	65.0%	41.5%	10.1%	4.9%
	Index:114	Index:124	Index:97	Index:103
Purchase preference	78.8%	26.9%	3.0%	6.9%
	Index:110	Index:132	Index:47	Index:199
Customer Service	59.4%	9.8%	1.0%	28.0%
	Index:103	Index:78	Index:25	Index:120

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+

# Opticks eShopper | Sporting Goods Deep Dive



Trade Area: Total Household Population 18+: 2,042

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

SPORTING GOODS	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone
Gather information	49.8%	26.7%	9.9%	1.1%
	Index:121	Index:94	Index:97	Index:35
Purchase preference	64.6%	20.0%	1.1%	4.7%
	Index:123	Index:94	Index:16	Index:175
Customer Service	50.0%	10.0%	2.0%	25.0%
	Index:115	Index:79	Index:51	Index:119

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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Index Colours: <80 80 - 110 110+

# Opticks eShopper | Vacation/Travel Deep Dive

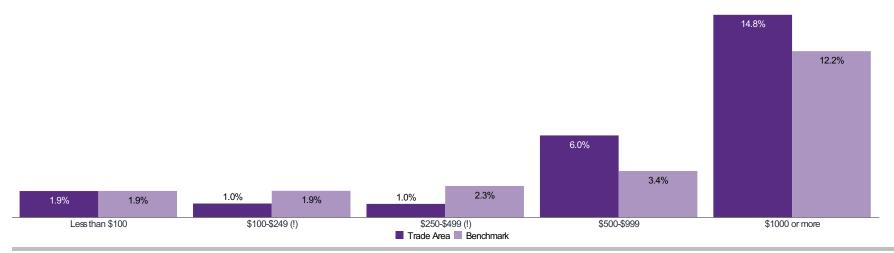


Trade Area: Total Household Population 18+: 2,042

### **BEHAVIOURAL PREFERENCES BY CHANNEL**

VACATION/ TRAVEL	In person, at store, branch or office	Online/Website via computer	Online/Website via mobile device	Talking to someone via phone		
Gather information	21.8%	61.6%	15.9%	22.1%		
	Index:106	Index:107	Index:107	Index:122		
Purchase preference	27.1%	52.7%	11.9%	28.0%		
	Index:95	Index:101	Index:103	Index:141		
Customer Service	33.2%	20.1%	5.0%	51.9%		
	Index:109	Index:81	Index:74	Index:113		

## **AMOUNT SPENT [PST 12 MTHS]**



Benchmark: Southern Ontario

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Index Colours:	<80	80 - 110	110+

Store Loyalty

## ShopperChoice | Store Loyalty - Assortment / Product Quality



Trade Area: Schomberg Households: 1,022

## STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### ASSORTMENT / PRODUCT QUALITY

Has products I want/regularly in stock



75.3% Index:111



Has high quality fresh produce

63.2% Index:106



52.7%

Index:128

Has high quality meat department



50.0%

Index:119

Carries variety of items and services



36.3% Index:101



20.8%

Index:184

Has special section for dietary needs

Carries food/non-food items I need



19.5%

Index:157

Only store that carries what I want



18.1%

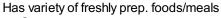
Index:60

Carries wide variety of ethnic prod.



15.1%

Index:113





10.9%

Index:78

Carries selection of alcoholic bev. (^)



3.5%

Index:91

Benchmark:Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours: <80 80 - 110 110+	80 - 110 <b>110+</b>
----------------------------------	----------------------

# ShopperChoice | Store Loyalty - Shopping Experience



Trade Area: Schomberg Households:1,022

### STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### **CONVENIENCE / SHOPPING EXPERIENCE**

Convenient location for me



63.8%

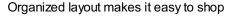
Index:107



Easy to get in and get out quickly

56.2%

Index:131





42.8%

Index:103

Short checkout lines/fast checkout



34.0%

Index:95



Staff are friendly and knowledgeable





Has extended hours

31.3%

Index:114

Hike the store ambiance



22.1%

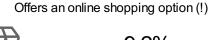
Index:111



Has self-checkout

11.4%

Index:83



9.2%

Index:104

Benchmark: Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:

<80

80 - 110

110+

# ShopperChoice | Store Loyalty - Price and Promo



Trade Area: Schomberg Households: 1,022

## STORE LOYALTY INFLUENCES - HIGHLY INFLUENTIAL

#### PRICE AND PROMO

Store has great sales and promotions



Store has a customer loyalty card program



60.1%

Index:91

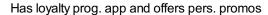
**S** 

65.4% Index:97

Index:125

61.9%

Store has the lowest prices overall





Discover good value when shopping



59.5%

Index:103



43.8%

Index:149



27.0%

Index:117

#### **OUT OF STOCK ITEM**

	% E	Base % %	6 Pen	Index
Psychographics - Shopping Preferences				
Postpone the purchase	51.9	40.2	0.0	129
Leave the store and buy it elsewhere	23.6	30.9	0.0	76
Purchase another brand	12.7	21.2	0.0	60
Purchase another size or variety of the same brand (!)	11.9	7.7	0.0	154

#### Benchmark:Southern Ontario

(!) Represents low sample size. Please analyze with discretion.

(^) Represents extremely low sample size. Please analyze with discretion.

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Index Colours:	<80	80 - 110	110+

**Main Street Visitors** 

## 2019 Schomberg Visitors by Top 10 Census Subdivisions

## Compared to Total Household Population 15+

## Benchmark: Ontario and Quebec

	Population 15+				Spring	2019		Summer 2019				Fall 2019				Winter 2019				Full Year 2019			
CSD Code	Census Subdivision Name	#	% of Total	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,580,782	100%	27,537	100%	0.14%	100	24,359	100%	0.12%	100	18,688	100%	0.10%	100	18,184	100%	0.09%	100	45,458	100%	0.23%	100
3519049	King, ON (TP)	23,176	0.12%	4,498	16.34%	19.41%	13801	3,733	15.32%	16.11%	12947	3,457	18.50%	14.92%	15629	3,310	18.20%	14.28%	15377	5,421	11.93%	23.39%	10075
3520005	Toronto, ON (C)	2,577,758	13.16%	2,547	9.25%	0.10%	70	2,750	11.29%	0.11%	86	1,699	9.09%	0.07%	69	1,803	9.91%	0.07%	75	5,179	11.39%	0.20%	87
3543007	New Tecumseth, ON (T)	33,891	0.17%	2,948	10.70%	8.70%	6185	2,947	12.10%	8.69%	6989	2,156	11.54%	6.36%	6667	2,486	13.67%	7.33%	7898	4,555	10.02%	13.44%	5789
3519028	Vaughan, ON (CY)	273,966	1.40%	2,144	7.79%	0.78%	556	857	3.52%	0.31%	251	1,562	8.36%	0.57%	597	682	3.75%	0.25%	268	3,439	7.57%	1.26%	541
3521024	Caledon, ON (T)	69,240	0.35%	1,835	6.67%	2.65%	1885	1,956	8.03%	2.82%	2270	955	5.11%	1.38%	1445	887	4.88%	1.28%	1379	2,735	6.02%	3.95%	1701
3521010	Brampton, ON (CY)	606,285	3.10%	987	3.59%	0.16%	116	959	3.94%	0.16%	127	801	4.29%	0.13%	139	414	2.28%	0.07%	74	1,891	4.16%	0.31%	134
3543014	Bradford West Gwillimbury, ON (T)	35,042	0.18%	1,216	4.42%	3.47%	2467	1,073	4.40%	3.06%	2461	666	3.57%	1.90%	1992	967	5.32%	2.76%	2970	1,790	3.94%	5.11%	2201
3519048	Newmarket, ON (T)	77,705	0.40%	767	2.78%	0.99%	701	944	3.88%	1.22%	977	647	3.46%	0.83%	872	1,084	5.96%	1.39%	1502	1,739	3.83%	2.24%	964
3543042	Barrie, ON (CY)	136,792	0.70%	974	3.54%	0.71%	506	717	2.94%	0.52%	421	507	2.71%	0.37%	388	519	2.86%	0.38%	409	1,678	3.69%	1.23%	528
3519046	Aurora, ON (T)	52,566	0.27%	1,208	4.39%	2.30%	1634	1,016	4.17%	1.93%	1553	880	4.71%	1.67%	1755	416	2.29%	0.79%	851	1,623	3.57%	3.09%	1330

## Index Legend Under 80 110 to 119 120 to 149 Over 150

## 2019 Schomberg Visitors Within Trade Area

## Compared to Total Household Population 15+

## Benchmark: 15 min trade area

Total Household	Spring 201	l9 Visitors	Summer 2	019 Visitors	Fall 2019	Visitors	Winter 20:	19 Visitors	Full Year 2019 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
2,133	1,669	78.3	1,494	70.0	1,455	68.2	1,446	67.8	1,793	84.0	

## 2019 Schomberg Visitors Within vs Outside Trade Area

## Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2019	45,785	1,793	3.9	43,992	96.1



## 2020 Schomberg Visitors by Top 10 Census Subdivisions

## Compared to Total Household Population 15+

## Benchmark: Ontario and Quebec

	Schollmann entario and questo																						
CSD Code	Concus Subdivision Namo	Total Household Sp Population 15+			Spring	2020		Summer 2020				Fall 2020			Winter 2020				Full Year 2020				
C3D Code	Celisus Subulvision Name		% of		% of				% of				% of				% of						
		#	Total	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,580,782	100%	14,028	100%	0.07%	100	22,224	100%	0.11%	100	18,247	100%	0.09%	100	15,542	100%	0.08%	100	37,482	100%	0.19%	100
3519049	King, ON (TP)	23,176	0.12%	3,388	24.15%	14.62%	20404	3,956	17.80%	17.07%	15040	3,482	19.08%	15.03%	16124	3,419	22.00%	14.75%	18588	4,944	13.19%	21.33%	11144
3520005	Toronto, ON (C)	2,577,758	13.16%	1,303	9.29%	0.05%	71	2,673	12.03%	0.10%	91	1,867	10.23%	0.07%	78	1,163	7.48%	0.05%	57	4,177	11.14%	0.16%	85
3521024	Caledon, ON (T)	69,240	0.35%	1,006	7.17%	1.45%	2028	1,695	7.63%	2.45%	2156	2,311	12.67%	3.34%	3582	1,168	7.52%	1.69%	2125	3,800	10.14%	5.49%	2867
3543007	New Tecumseth, ON (T)	33,891	0.17%	1,680	11.97%	4.96%	6918	2,544	11.45%	7.51%	6613	2,077	11.39%	6.13%	6578	1,844	11.86%	5.44%	6854	3,634	9.69%	10.72%	5601
3519028	Vaughan, ON (CY)	273,966	1.40%	957	6.82%	0.35%	487	1,893	8.52%	0.69%	609	1,486	8.14%	0.54%	582	621	3.99%	0.23%	285	2,722	7.26%	0.99%	519
3519048	Newmarket, ON (T)	77,705	0.40%	416	2.97%	0.54%	748	868	3.91%	1.12%	984	643	3.53%	0.83%	888	589	3.79%	0.76%	955	1,483	3.96%	1.91%	997
3543042	Barrie, ON (CY)	136,792	0.70%	367	2.62%	0.27%	375	664	2.99%	0.49%	427	423	2.32%	0.31%	332	635	4.09%	0.46%	585	1,337	3.57%	0.98%	511
3543014	Bradford West Gwillimbury, ON (T)	35,042	0.18%	658	4.69%	1.88%	2621	600	2.70%	1.71%	1508	433	2.37%	1.23%	1325	464	2.99%	1.32%	1669	1,195	3.19%	3.41%	1782
3521005	Mississauga, ON (CY)	647,628	3.31%	156	1.11%	0.02%	34	554	2.49%	0.09%	75	237	1.30%	0.04%	39	401	2.58%	0.06%	78	1,011	2.70%	0.16%	82
3543003	Adjala-Tosorontio, ON (TP)	10,268	0.05%	314	2.24%	3.05%	4264	768	3.45%	7.47%	6586	488	2.67%	4.75%	5101	410	2.64%	3.99%	5025	979	2.61%	9.53%	4979

Index Legend Under 80 110 to 119 120 to 149 Over 150

## 2020 Schomberg Visitors Within Trade Area

## Compared to Total Household Population 15+

## Benchmark: 15 min trade area

Total Household	-p3 = - =						Fall 2020	) Visitors	Winter 202	20 Visitors	Full Year 2020 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen			
2,133	1,201	56.3	1,277	59.9	1,310	61.4	1,406	65.9	1,498	70.2			

## 2020 Schomberg Visitors Within vs Outside Trade Area

## Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2020	37,732	1,498	4.0	36,234	96.0



## 2021 Schomberg Visitors by Top 10 Census Subdivisions

## Compared to Total Household Population 15+

## Benchmark: Ontario and Quebec

CSD Code	Census Subdivision Name -	Total Household Population 15+		Spring 2021		Summer 2021		Fall 2021		Winter 2021		Full Year 2021											
			% of		% of				% of				% of				% of						
		#	Total	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	Total	% Pen	Index	#	% of Total	% Pen	Index
	Total	19,580,782	100%	14,501	100%	0.07%	100	26,687	100%	0.14%	100	22,943	100%	0.12%	100	14,863	100%	0.08%	100	43,287	100%	0.22%	100
3520005	Toronto, ON (C)	2,577,758	13.16%	1,973	13.61%	0.08%	103	2,881	10.80%	0.11%	82	1,755	7.65%	0.07%	58	1,392	9.37%	0.05%	71	5,567	12.86%	0.22%	98
3519049	King, ON (TP)	23,176	0.12%	3,091	21.32%	13.34%	18009	4,530	16.97%	19.54%	14340	4,667	20.34%	20.14%	17187	3,594	24.18%	15.51%	20427	5,529	12.77%	23.86%	10792
3521024	Caledon, ON (T)	69,240	0.35%	1,979	13.65%	2.86%	3859	2,923	10.95%	4.22%	3097	1,609	7.01%	2.32%	1983	1,601	10.77%	2.31%	3047	4,555	10.52%	6.58%	2976
3519028	Vaughan, ON (CY)	273,966	1.40%	1,399	9.65%	0.51%	689	2,369	8.88%	0.86%	635	2,582	11.25%	0.94%	804	1,194	8.03%	0.44%	574	4,475	10.34%	1.63%	739
3543007	New Tecumseth, ON (T)	33,891	0.17%	1,179	8.13%	3.48%	4697	2,116	7.93%	6.24%	4581	1,742	7.59%	5.14%	4386	1,550	10.43%	4.57%	6024	2,953	6.82%	8.71%	3942
3519038	Richmond Hill, ON (T)	188,605	0.96%	730	5.03%	0.39%	523	1,323	4.96%	0.70%	515	767	3.34%	0.41%	347	220	1.48%	0.12%	154	1,764	4.08%	0.94%	423
3543014	Bradford West Gwillimbury, ON (T)	35,042	0.18%	489	3.37%	1.39%	1883	962	3.60%	2.74%	2014	794	3.46%	2.27%	1935	481	3.23%	1.37%	1808	1,550	3.58%	4.42%	2001
3521010	Brampton, ON (CY)	606,285	3.10%	305	2.10%	0.05%	68	758	2.84%	0.13%	92	834	3.64%	0.14%	117	250	1.68%	0.04%	54	1,516	3.50%	0.25%	113
3519048	Newmarket, ON (T)	77,705	0.40%	415	2.86%	0.53%	722	870	3.26%	1.12%	822	813	3.54%	1.05%	893	458	3.08%	0.59%	777	1,225	2.83%	1.58%	713
3519054	East Gwillimbury, ON (T)	23,046	0.12%	306	2.11%	1.33%	1794	762	2.85%	3.31%	2426	503	2.19%	2.18%	1861	507	3.41%	2.20%	2897	1,186	2.74%	5.14%	2327

## 2021 Schomberg Visitors Within Trade Area

Compared to Total Household Population 15+

## Benchmark: 15 min trade area

Total Household	Spring 20	21 Visitors	Summer 20	21 Visitors	Fall 2021	. Visitors	Winter 202	1 Visitors	Full Year 2021 Visitors		
Population 15+	#	% Pen	#	% Pen	#	% Pen	#	% Pen	#	% Pen	
2,133	1,201	56.3	1,896	88.9	1,850	86.7	1,663	78.0	1,753	82.2	

## 2021 Schomberg Visitors Within vs Outside Trade Area

## Benchmark: Canada

Year	Total Visitors in Main Street Polygon	# Visitors Within 15 min TA	% Visitors Within 15 min TA	# Visitors Outside 15 min TA	% Visitors Outside 15 min TA
Full Year 2021	43,571	1,753	4.0	41,818	96.0



Under 80 110 to 119 120 to 149 Over 150

Index Legend

Total Visitors:36.127

Visitors: Schomberg - FY2021: Unique\_Visitors

# Top 5 segments represent 53.2% of visitors in Southern Ontario

25 SUBURBAN SPORTS

Rank: 1
Visitors: 5,158
Visitors %: 14.28
% in Benchmark: 2.04

700

Index

Widely dispersed across Canada, Suburban Sports is one of the larger segments, a suburban refuge for younger and middle-aged families. Eight in ten households own a home, typically a singled-detached house or a duplex. The households are nearly evenly divided between couples and families, and maintainers range from 35 to 64, and children are of all ages. Most adults have completed high school or college and hold service sector and blue-collar jobs that provide solid, upper-middle-class incomes. No doubt, the presence of children affects the popularity of sports like baseball, basketball and swirming. Additionally, the adults like to bowl, golf and do pilates. Many enjoy watching sports, rooting for their favourite pro hockey, soccer and football teams.



Rank: 2
Visitors: 4,024
Visitors %: 11.14
% in Benchmark: 2.64
Index 422

The wealthiest rural lifestyle, Kick-Back Country consists of middle-aged families and older couples living in rustic areas near large and medium-size cities. The maintainers tend to be between 45 and 64 years old, their children from 10 to 24. Despite mixed educations, they earn impressive incomes from jobs in mining, construction, trades and transportation. Almost 90 percent of households own a home, typically a spacious, single-detached house. Here, beyond the urban sprawl, driveways often contain compact SUVs and large pickups for commuting to work, hauling boats and campers, and travelling to the city for shopping. They aren't too remote for big-city nightlife, but they also like staying home to watch TV sports and listen to country music radio stations.



 Rank:
 3

 Visitors:
 3,823

 Visitors %:
 10.58

 % in Benchmark:
 1.89

 Index
 560

The wealthiest suburban segment, Turbo Burbs is a haven for middle-aged families enjoying the fruits of their labour. Found in the outer-ring subdivisions of large cities, the segment mostly contains families with children between the ages of 10 and 25. Nearly 70 percent of households live in recently built houses, often graced with gardens and decks. The adults have parlayed mixed educations into high-paying jobs in finance, education and government. Many spend a lot of time in their cars to commute to work and chauffeur their teenage children to after-school activities. While these families live well, participating in outdoor sports and travelling extensively, they also give back to the community, volunteering their time and donating freely to charities.



 Rank:
 4

 Visitors:
 3,261

 Visitors %:
 9.03

 % in Benchmark:
 4,74

 Index
 190

Comprising more than a million people, Family Mode is one of the largest segments—and growing. Home to large, suburban families living in recently built houses, this lifestyle is rooted in midsize cities surrounding large metro areas. Its neighbourhoods are filled with maintainers between 35 and 54, and children over the age of 5. These middle-aged adults have used their mostly high school and college educations to land a variety of blue-collar jobs. Their upper-middle incomes allow themto purchase single-detached houses and fill their garages with skiing, golfing and hockey equipment plus motorcycles, boats and camping trailers. A vacation means packing up the camper and hitting the road for one of Canada's parks.



 Rank:
 5

 Visitors:
 2,951

 Visitors %:
 8.17

 % in Benchmark:
 5.12

 Index
 160

One of the wealthier suburban lifestyles, Multiculture-ish is an ethnically diverse segment with a high presence of middle-aged Asian and South Asian households. Located in and around major cities, more than 40 percent of residents are immigrants, and the rest are typically second-generation Canadians who've settled in houses built since 1990. Multiculture-ish households tend to be large, and the significant presence of children influences their preference for family-friendly outings to theme parks, zoos and aquariums. Having completed university and college educations, the adults enjoy high incomes—earned from jobs in management, business and science—and energetic lifestyles. Many like to jog, swimor play golf, while their kids participate in formal sports programs. At home, they accumulate multiple pets, TV sets and phones.

Benchmark:Southern Ontario

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Index Coloure:	<80	80 - 110	110+